****

**CUSTOMER SATISFACTION SURVEY**

Please take a moment to help **Auburn Manufacturing (AMI)** improve our products and service by offering your feedback. Your opinion and concerns are very important to us!

**Customer:** Click here to enter text. **Date:** Click here to enter a date.

**Completed By:** Click here to enter text. **Title:** Click here to enter text.

Please rate **AMI** using the following scale: A = Outstanding B = Above Average C = Average

 D = Needs improvement F = Failure

Choose an item. Consistently delivers high quality product

Choose an item. Pricing is competitive

Choose an item. Delivers product packaged to our specification

Choose an item. Delivers the product on time

Choose an item. Employees are pleasant and knowledgeable

Choose an item. Clarity and timeliness of quotes

Choose an item. Responsive to our questions, issues, and needs

Choose an item. Communication and information

Overall, how satisfied or dissatisfied are you with AMI? (Please check one)

[ ] Very satisfied [ ] Somewhat dissatisfied

[ ] Somewhat satisfied [ ] Very dissatisfied

[ ] Neither satisfied nor dissatisfied

What issue has limited your level of satisfaction?

Click here to enter text.

We welcome additional comments and suggestions:

Click here to enter text.

Please return this survey via e-mail to whorton@auburnmanufacturing.com or fax to 260-925-8653.

Thank you for your time!